FREQUENTLY ASKED QUESTIONS

Q: **Where are you located relative to the airport?**

A: We are located about 75 yards north of the intersection of Broad Street with Aero (The street that turns into the airport.) Here is the Google Maps link to our site: [https://www.google.com/maps/place/ABC+Parking/@35.2419013,-120.640719,17z/data=!3m1!4b1!4m5!3m4!1s0x80ecf6b9a262439f:0x7cbae21d4ebeee45!8m2!3d35.2418969!4d-120.6385303?hl=en](https://www.google.com/maps/place/ABC%2BParking/%4035.2419013%2C-120.640719%2C17z/data%3D%213m1%214b1%214m5%213m4%211s0x80ecf6b9a262439f%3A0x7cbae21d4ebeee45%218m2%213d35.2418969%214d-120.6385303?hl=en)

Q: **Do I need to make a reservation?**

A: There is no reservation system. It is first come, first served, but we have never run out of available parking spots.

Q: **What happens if I arrive and all 12 parking spaces are taken?**

A: There is overflow parking to the East. See link to map. This shows the overflow parking spot in Yellow. <http://www.abcparkingslo.com/media/forms/ABCMap.pdf>. If you park there, just indicate on your envelope where it says “Stall #” that you are parked in “Overflow.”

Q: **How do I pay?**

A: Most customers pay by Venmo. (You can learn about and download Venmo on your phone by going here: <https://venmo.com/> ) We also accept checks and cash. We have never had the deposit box broken into but pay by cash at your own risk.

Q: **How long can I park?**

A: As long as you wish.

Q: **Is there a discount for long term parking?**
A: No. The cost is $8/calendar day, regardless of length of stay. Payment must be made in advance.

Q: **Is there a shuttle service?**

A: No. We are located a 4 - 6 minute walk to the terminal depending on how quickly you get a walk sign to cross Broad Street and how quickly you walk.

Q: **What do we do if we have a lot of suitcases?**

A: Most people drop off other travelers at the airport with the suitcases, then go and park.

Q: **Will my car be ticketed or towed if my flight gets delayed?**

A: No, as long as you call the ABC Parking number at 805-242-3322 and either talk to the manager or leave a message. You can then either pay on your return by adding more money in the deposit box or add more money via Venmo.

Q: **Can I park an oversized vehicle, like an RV?**

A: No. Only standard sized vehicles are allowed.

Q: **Is there covered parking? Is the lot attended?**

A: No, the parking is an open, paved, well-lit lot. It is not attended.

Q: **What do I do if I do not know how long I will be gone/my exact return date?**

A: Park and register as usual. Estimate your return date but Indicate on the bottom of the envelope “return date uncertain.” If you stay beyond your anticipated date, make an additional payment by Venmo. Alternatively, call the ABC Parking number, leave a message or speak to management so they know you are returning late, and make the additional payment on your return.